

Press release. 8 July 2014

The Spirit of Camelot

Spirit Data Capture Limited, the independent data capture consultancy, has helped to boost the productivity and smooth running of the National Lottery by providing Camelot with Honeywell 3820 handheld devices. These are used to scan barcodes on Camelot's products, and have helped to streamline some key operations.

Camelot has been running The National Lottery in the UK for the past 19 years. During this time, the lottery has created over 3,500 millionaires and has generated over £31 billion for good causes. Some 70% of adults in the UK take part on a regular basis, producing annual sales of over £6.5 billion.

Camelot recently decided to upgrade its ageing barcode readers, which were used for data capture in its Distribution Centre (which distributes all of the company's consumables, point of sale items and scratch cards). The company consulted Spirit, a consultancy that has worked with the company for several years. Spirit recommended the Honeywell 3820, a cordless and wireless linear imaging scanner with Adaptus 5.0 imaging technology and Bluetooth.

Rob French, General Manager at the Distribution Centre, explains: "We were looking for quick, reliable and accurate barcode scanners as part of our

commitment to excellent service levels. The Honeywell 3820s seemed to meet all of these needs.”

Spirit sourced the Honeywell devices and helped Camelot with their initial configuration in line with the company’s SAP system and main gaming system. The consultancy also explained to Camelot employees how they could configure the units themselves, using a programme utility. The new imagers are now being used in the Distribution Centre to scan barcodes on products for dispatch to retailers and on returned products going back into stock.

Rob French concludes: “The Honeywell imagers have been performing very well and have proved to be very easy to set up. They have been very reliable and faster to use than the previous imagers, which has led to a slight increase in productivity, less downtime and fewer scanning issues. Spirit have provided a good service throughout and will definitely be our first port of call the next time we need help with our mobile enterprise.”

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