



Device management

- Do you have a high number of remote field workers who use mobile devices?
- Do you need greater visibility to monitor, track and support your field workers' mobile devices remotely, and across a diverse range of networks?
- Do you want to maximise the effectiveness and efficiency of your mobile solution, whilst keeping your support costs as low as possible?

spirit
DATA CAPTURE LTD

Spirit's mobile device management service enables you to control, manage and support all of your mobile devices centrally.

Total management, total control

Spirit offers a comprehensive device management solution, based on the industry leading MobiControl product from SOTI. SOTI provides customers with a quick and easy way to implement Device Management...

Asset management: You can now monitor your mobile devices easily and instantly, enabling you to identify and repair damaged units or resolve other hardware and software issues.

Device provisioning: Software updates and data can be deployed to your remote mobile computers in real time – saving you time, money and effort and avoiding any disruptions to your activities.

Security: Security is a critical issue for mobile workers. Device management secures your devices against theft and unauthorised access and also ensures secure data transmission, minimising the chance of data being lost.

Data synchronisation: Device management enables you to synchronise files and folders (either on an ad hoc or scheduled basis) between your devices and a server, so that your remote workers always have access to the latest information.

Location services: With device management, you can locate, track and gather information on your GPS-enabled devices. This enables you to find lost or stolen units or to confirm the location of a mobile worker.

Diagnostics: Our tools enable you to carry out diagnostics of remote devices and identify potential issues in less than a minute – rather than having to spend hours on trouble-shooting problems.

Alerts and reports: Spirit's device management service enables you to carry out a detailed analysis of your mobile devices and their performance in the field.

Helpdesk tools: MobiControl gives support personnel powerful remote control and helpdesk tools, to diagnose and fix problems efficiently. Support staff can login to remote devices to see exactly what the remote user sees in real-time and to manage and view services, tasks, file systems and the registry of a mobile device.

The benefits

These include:

Higher productivity – Through minimised downtime; increased user adoption; reduced training and support time; and automated processes.

Time savings – Improved communication and visibility of users means that tasks such as application upgrades can be carried out remotely. The software also provides rapid access to reports that include a full asset history.

Cost savings – Central management with web access reduces the need for multiple support teams to maintain your mobile deployment.

Device management products are very powerful and feature-rich. Spirit has an in-depth understanding of device management tools and we can save you time and money by:

- Designing the optimum device management configuration for the maturity of your mobile solution
- Installing and configuring the software needed to implement the design
- Providing device management as a service, allowing you to benefit from reduced set-up costs and rapid, ongoing support – all for an affordable monthly fee.



To find out how our device management service could help you to gain the optimum return on your investment from your mobile devices, please contact us now on 0845 337 3243.
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