

## Spirit's Cloud Services



- Do you have a high number of remote field workers who use mobile devices?
- Would you like to deploy and manage your mobile solutions quickly and easily, but lack the necessary IT resources?
- Do you want to maximise the effectiveness and efficiency of your mobile devices, whilst keeping your support costs as low as possible?



**If so, then MobiControl SaaS from Spirit provides the solution!**



Our service enables you to remotely monitor, track and support your mobile devices across a diverse range of networks, saving you time, money and trouble.



## What is MobiControl SaaS?

**Cloud computing** enables you to access a wealth of hardware and software capabilities over the Internet, eliminating the need for a large capital outlay on infrastructure. It allows you to drive change and improve the performance of both your IT systems and your business.

Spirit offers a range of cloud services. One of our key solutions is MobiControl SaaS (Software as a Service). Put simply, SaaS enables you to use sophisticated software directly from the Internet. So, MobiControl SaaS gives you all of the benefits of device management without the need for dedicated resources or infrastructure.

### How can you use the cloud for device management?

Ultimately, our cloud service:

- Increases your operational and financial flexibility and agility
- Reduces the need for technology maintenance and support
- Reduces the total cost of ownership (TCO) and boosts productivity

Organisations increasingly need to drive the efficiency and performance of their mobile solutions whilst reducing overall costs. Device management plays a key role in achieving this aim. The central control, management and support of your mobile devices through our cloud service will improve your operations, minimise redundancies and reduce your costs. Ultimately, it provides a fast and easy way to obtain more effective results.



## What are the benefits of device management?



Our comprehensive device management solution is based on the industry-leading MobiControl product from SOTI.

The benefits include:

- **Cost-effectiveness.** Device management provides an efficient and effective way of deploying, supporting and managing multiple mobile deployments.
- **Peace of mind.** It gives improved visibility and control, which ensures that any mobile solutions are stable, secure and easily scalable.
- **Streamlined processes.** Our service enables your mobile devices to be easily integrated within your existing IT processes.

### Key features:

**Asset management:** Instant monitoring of your mobile devices enables you to identify and repair damaged units and to resolve other hardware and software issues.

**Device provisioning:** Software updates and data can be deployed to your remote mobile computers in real time – avoiding any disruptions to your activities.

**Security:** Device management secures your devices against theft and unauthorised access. It also ensures secure data transmission, minimising the risk of data loss.

**Data synchronisation:** Synchronising your files and folders between your devices and a server ensures that remote workers always have access to the latest information.

**Location services:** Device management enables you to track and collect information on GPS-enabled devices; to find lost or stolen units; and to pinpoint the location of your mobile workers.

**Diagnostics:** Our solution enables you to carry out diagnostics of remote devices and identify potential issues in less than a minute.

**Alerts and reports:** With device management, you can carry out a detailed analysis of your mobile devices and their performance.

**Helpdesk tools:** These enable you to diagnose and fix problems quickly and efficiently. You can remotely manage and view your devices' services, tasks, file systems and registries.



# Why use Spirit?



## ■ Expertise

Spirit has over 20 years' experience of delivering enterprise mobility solutions. This means our technical consultants can rapidly get to grips with your specific needs. They can also advise you on industry best practices and the integration of other requirements as your solution matures.

MobiControl SaaS is delivered and supported through our highly professional, in-house **Technical Support Centre**.

## ■ Support

Our expert approach enables your SaaS solution to be implemented in days rather than weeks. It is fully supported by user training (either onsite or remote) and a complete suite of support material. This ensures that your personnel will be able to gain the maximum benefit from this solution from the start.

Once your solution is live, our helpdesk service will accurately diagnose and resolve any issues (we have a high first-call resolution percentage). We use sophisticated, remote screen-controlled capabilities and our certified, in-house mobile experts provide advanced technical assistance.

## ■ Flexibility

Spirit's cloud services can be accessed directly or via our web portal in a secure hosted environment. You won't need to pre-install any software or hardware. As the solution is easily scalable, it can meet your changing business demands.



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