



## Provisioning and set-up services



- Do you need help with the provisioning of your mobile data capture solution?
- Would you benefit from a single supplier who can look after the provision, preparation and installation of every aspect of your solution?
- Do you want a complete, onsite solution that saves you time and money?

**Spirit's provisioning and set-up services ensure that your rugged mobile data capture devices are always configured and ready for use.**

## Making life easier for you

Our comprehensive solution includes:

**Software:** The installation, tailored configuration and testing of your mobile application software.

**Hardware:** The assembly, configuration and installation of your hardware devices (including GPRS and WiFi settings, a full soak test and the loading of any special firmware).

**Communications:** The connection and configuration of peripherals.

**Security:** The loading of unique settings and other measures to ensure the security of your devices.

**Accessories:** The insertion of SIM and memory cards and the charging and insertion of batteries.

**Device management:** The central control, management and support of all your mobile devices.

**Asset management:** The asset label identification of your hardware; the creation of an asset list; and asset management reports.

**Data management:** Setting up data formatting requirements and data tests.

**Testing and packing:** The testing of all hardware to eliminate any out-of-box failures; powering up all equipment to check the hardware build, software, firmware and operating system revision (and updating it accordingly); and kit packing and labelling the equipment.

## And there's more...

Spirit's onsite provisioning, set-up and integration services also include:

**Complex configurations** – For more complicated set-ups, such as advanced LAN or WLAN security, terminal emulation, client or custom application configuration or onsite component testing. Spirit are experts at complex configurations and will ensure that this is completed hassle free.

**Training** – Our service includes practical hands-on device based training and discussions around typical support issues and frequently asked questions.

**Support** – Onsite support for the integration of your applications onto the new platform, which may include additional software such as MobiControl or Mobility XE.

## The choice is yours!

We offer you a choice of two main services:

**Provisioning:** This is ideal for customers who have a more straight forward provisioning requirement, with little or no testing required. This would also be the ideal service if your solution involves handheld scanners.

**Set-up and Integration:** This is suitable if you require a more complicated provisioning service involving handheld terminals, PCs, tablets or if you require the devices to be tested onsite.

## The benefits:

The provisioning and set-up services have been specifically designed by Spirit, to ensure that your solution can be deployed seamlessly, allowing you to be up and running as quickly as possible.

**Time savings** – Your devices arrive ready to use out of the box. We also reduce the time that any device is out of action after a repair

**Cost savings** – Our service reduces your costs by eliminating the need for in-house expertise

**Peace of mind** – You can relax, knowing that we've got everything covered!



**spirit**  
DATA CAPTURE LTD

To find out how our provisioning and set-up service could help you to gain the optimum return on your investment from your mobile devices, please contact us now on 0845 337 3243.  
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